

Addendum to Pricing Methodology 2024/025

Effective 1 June 2024

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1. Introduction

Alpine Energy has discovered historical errors in our Information Disclosure statements. This administrative error resulted in the setting of revenue targets higher than they should have been. These revenue targets are an input to the delivery prices published each year. With these revenues set incorrectly, the delivery price component of electricity bills has also been set incorrectly, and non-deliberately.

To correct this year's delivery prices, we have reduced our forecast 2024/25 delivery price revenue by about 6% (\$3.95 million). Delivery prices have been reset to align with this new forecast and will apply from 1 June 2024 until 31 March 2025.

Our Pricing Methodology 2024/25 remains unchanged, however prices stated within the methodology document have changed. The purpose of this addendum is to publish the new prices for all consumer groups.

This addendum should be read in conjunction with our Pricing Methodology 2024/25 which can be found on our website www.alpineenergy.co.nz.

2. Price change 1 June 2024

Our forecast total revenue from delivery prices for the 2024/25 year has been reduced.

Forecast total revenue from delivery prices	Value (\$'000)
1 April 2024 forecast revenue	69,463
Revenue reduction to correct pricing error	(3,950)
New forecast total revenue (2024/25)	65,513

Table 1: Change in total forecast revenue from delivery prices 2024/25

Delivery prices across all consumer categories have changed from 1 June 2024 to reflect this decrease.

CONSUMER CATEGORIES			DELIVERY PRICES				NUMBER OF CONSUMERS as at 31/03/2025
			FIXED per day	VARIABLE DAY per kWh	VARIABLE NIGHT per kWh	CAPACITY per kW/ day	
RESIDENTIAL	LOWHCA	Low User (controlled) high-cost area	\$0.6000	\$0.1004	\$0.0882	\$0.0000	2,372
	LOWLCA	Low User (controlled) low-cost area	\$0.6000	\$0.0915	\$0.0793	\$0.0000	10,992
	LOWUHCA	Low User (uncontrolled) high-cost area	\$0.6000	\$0.1028	\$0.0906	\$0.0000	18
	LOWULCA	Low User (uncontrolled) low-cost area	\$0.6000	\$0.0939	\$0.0817	\$0.0000	43
RESIDENTIAL AND SMALL COMMERCIAL	015HCA	Single Phase (controlled) high-cost area	\$2.6694	\$0.0164	\$0.0042	\$0.0000	5,849
	015LCA	Single Phase (controlled) low-cost area	\$2.4686	\$0.0164	\$0.0042	\$0.0000	11,236
	015UHCA	Single Phase (uncontrolled) high-cost area	\$2.7359	\$0.0164	\$0.0042	\$0.0000	37
	015ULCA	Single Phase (uncontrolled) low-cost area	\$2.5353	\$0.0164	\$0.0042	\$0.0000	37
SMALL INDUSTRIAL AND AGRICULTURAL	360HCA	Three Phase (controlled) high-cost area	\$9.2695	\$0.0164	\$0.0042	\$0.0000	536
	360LCA	Three Phase (controlled) low-cost area	\$8.3896	\$0.0164	\$0.0042	\$0.0000	750
	360UHCA	Three Phase (uncontrolled) high-cost area	\$9.4752	\$0.0164	\$0.0042	\$0.0000	14
	360ULCA	Three Phase (uncontrolled) low-cost area	\$8.5953	\$0.0164	\$0.0042	\$0.0000	17
MEDIUM-SIZED INDUSTRIAL	ASSHCA	Assessed demand high-cost area	\$5.6876	\$0.0164	\$0.0042	\$0.2073	1,335
	ASSLCA	Assessed demand low-cost area	\$5.3017	\$0.0164	\$0.0042	\$0.1840	424
LARGE INDUSTRIAL	TOU400HCA	Time-of-Use metering at 400 V high-cost area	\$5.8404	\$0.0089	\$0.0012	\$0.5125	36
	TOU400LCA	Time-of-Use metering at 400 V low-cost area	\$5.5699	\$0.0089	\$0.0012	\$0.4623	98
VERY LARGE INDUSTRIAL	TOU11HCA	Time-of-Use metering at 11 kV high-cost area	\$5.6141	\$0.0087	\$0.0010	\$0.4784	5
	TOU11LCA	Time-of-Use metering at 11 kV low-cost area	\$5.3571	\$0.0087	\$0.0010	\$0.4285	4

Table 2: Delivery Prices 2024/25 - effective 1 June 2024

Appendix A provides the previous prices set on 1 April 2024 for comparison.

Delivery prices have been reduced by an average of 6.3% across all consumer groups from our previous prices (which came into effect on 1 April 2024).

Table 3 shows the impact of the delivery price change for the average consumer within each consumer category.

Consumer Category	1 April 2024 Forecast annual average 24/25 delivery prices (12 months 1 April 2024 prices)	New forecast annual average 24/25 delivery prices (2 months 1 April 2024 prices + 10 months 1 June 2024 prices)	Forecast annual average decrease resulting from price change (\$)	Forecast annual average decrease resulting from price change (%)
LOWHCA	\$930	\$870	\$60	-6.5%
LOWLCA	\$866	\$811	\$55	-6.4%
LOWUHCA	\$946	\$886	\$60	-6.3%
LOWULCA	\$881	\$826	\$55	-6.2%
015HCA	\$1,201	\$1,120	\$82	-6.8%
015LCA	\$1,116	\$1,044	\$72	-6.4%
015UHCA	\$1,226	\$1,144	\$82	-6.7%
015ULCA	\$1,140	\$1,069	\$71	-6.3%
360HCA	\$4,095	\$3,823	\$272	-6.6%
360LCA	\$3,732	\$3,495	\$238	-6.4%
360UHCA	\$4,170	\$3,898	\$272	-6.5%
360ULCA	\$3,807	\$3,570	\$238	-6.2%
ASSHCA	\$10,494	\$9,904	\$591	-5.6%
ASSLCA	\$9,537	\$9,020	\$516	-5.4%
TOU400HCA	\$47,640	\$44,769	\$2,871	-6.0%
TOU400LCA	\$43,502	\$40,923	\$2,579	-5.9%
TOU11HCA	\$576,654	\$538,762	\$37,893	-6.6%
TOU11LCA	\$525,323	\$492,303	\$33,020	-6.3%

Table 3: Impact of price change on average consumer per consumer category

We have not changed the way our forecast total revenue is allocated to each consumer category as described in our Pricing Methodology 2024/25.

Our approach to pricing for non-standard contracts and distributed generation has not changed. Our 2024/25 delivery prices for directly billed customers (non-standard contracts) have not changed.

We have not changed our capital contributions charges.

Our updated Pricing Schedule 2024/25 provides the unbundled delivery prices, showing the components of prices that make up the total delivery prices. This is available on our website www.alpineenergy.co.nz.

3. Want more information?

Our Pricing Methodology 2024/25 provides more detail on our approach to setting our delivery prices including:

- how we set standard pricing, non-standard contracts, and distributed generation pricing
- how we calculate and allocate costs across different consumer groups
- how we assess the impact on consumers from price changes
- our alignment with the Electricity Authority's pricing principles
- our plans to evolve our pricing as consumer preferences and technology change how our network is used.

Our Pricing Methodology is available on our website www.alpineenergy.co.nz.

For any further questions about our pricing please contact us:

- email us at mailbox@alpineenergy.co.nz with the subject line "Pricing"
- Call us on 03 687 4300
- Visit us at 24 Elginshire Street, Washdyke, between 8.30am and 4.30pm

Further details about the historical pricing error can be found on our website www.alpineenergy.co.nz or you can contact us at support@alpineenergy.co.nz.

4. Complaint process

If you have a complaint about our service, please contact us on 03 687 4300. We will respond to your complaint by:

- Confirming with you that you are making a formal complaint rather than wanting to talk through an issue with us.
- Acknowledging the complaint within 2 working days.
- Answering your complaint within 20 working days.

We are a member of the Utilities Disputes Complaints Scheme. If you have raised a complaint that we have not managed to resolve, you can contact Utilities Disputes. This is a free and independent service.

Phone 0800 22 33 40, or visit www.udl.co.nz

Appendix A: Previous delivery prices

Delivery prices effective from 1 April 2024

CONSUMER CATEGORIES			DELIVERY PRICES				NUMBER OF CONSUMERS as at 31/03/2025
			FIXED per day	VARIABLE DAY per kWh	VARIABLE NIGHT per kWh	CAPACITY per kW/ day	
RESIDENTIAL	LOWHCA	Low User (controlled) high-cost area	\$0.6000	\$0.1113	\$0.0991	\$0.0000	2,372
	LOWLCA	Low User (controlled) low-cost area	\$0.6000	\$0.1015	\$0.0893	\$0.0000	10,992
	LOWUHCA	Low User (uncontrolled) high-cost area	\$0.6000	\$0.1137	\$0.1015	\$0.0000	18
	LOWULCA	Low User (uncontrolled) low-cost area	\$0.6000	\$0.1039	\$0.0917	\$0.0000	43
RESIDENTIAL AND SMALL COMMERCIAL	015HCA	Single Phase (controlled) high-cost area	\$2.9301	\$0.0167	\$0.0045	\$0.0000	5,849
	015LCA	Single Phase (controlled) low-cost area	\$2.6954	\$0.0167	\$0.0045	\$0.0000	11,236
	015UHCA	Single Phase (uncontrolled) high-cost area	\$2.9966	\$0.0167	\$0.0045	\$0.0000	37
	015ULCA	Single Phase (uncontrolled) low-cost area	\$2.7619	\$0.0167	\$0.0045	\$0.0000	37
SMALL INDUSTRIAL AND AGRICULTURAL	360HCA	Three Phase (controlled) high-cost area	\$10.1398	\$0.0167	\$0.0045	\$0.0000	536
	360LCA	Three Phase (controlled) low-cost area	\$9.1464	\$0.0167	\$0.0045	\$0.0000	750
	360UHCA	Three Phase (uncontrolled) high-cost area	\$10.3455	\$0.0167	\$0.0045	\$0.0000	14
	360ULCA	Three Phase (uncontrolled) low-cost area	\$9.3521	\$0.0167	\$0.0045	\$0.0000	17
MEDIUM-SIZED INDUSTRIAL	ASSHCA	Assessed demand high-cost area	\$6.5052	\$0.0167	\$0.0045	\$0.2195	1,335
	ASSLCA	Assessed demand low-cost area	\$6.0127	\$0.0167	\$0.0045	\$0.1946	424
LARGE INDUSTRIAL	TOU400HCA	Time-of-Use metering at 400 V high-cost area	\$6.4137	\$0.0093	\$0.0016	\$0.5529	36
	TOU400LCA	Time-of-Use metering at 400 V low-cost area	\$6.0684	\$0.0093	\$0.0016	\$0.4983	98
VERY LARGE INDUSTRIAL	TOU11HCA	Time-of-Use metering at 11 kV high-cost area	\$6.1587	\$0.0092	\$0.0015	\$0.5203	5
	TOU11LCA	Time-of-Use metering at 11 kV low-cost area	\$5.8307	\$0.0092	\$0.0015	\$0.4640	4

NOTES:

Delivery prices include distribution and transmission prices and exclude metering charges.

Fixed prices accrue daily at the rate of 1/365th of the annual amount for 2024/25. The fixed transmission price for sites in the 015UHCA, 015ULCA, 360UHCA and 360ULCA load groups is a special price for the provision of electric water heating that cannot be controlled by Alpine Energy via a ripple relay.

Variable prices are made up of day unit prices which are levied in respect of all units used between 7am and 11pm and night unit prices which are levied in respect of the period 11pm to 7am. Prices are based on metering at the grid exit points supplying the network with a reduction for the declared network loss level to emulate usage metered on site.

Capacity prices only apply to sites with a capacity (kW) charge. The demand level at these sites is assessed and set by us and is available on request. The price accrues daily at the rate of 1/365th of the annual amount for 2024/25.

All prices are GST exclusive. GST is payable in addition to the prices. Additional terms and conditions detailed in our "Use of System Agreement" and "Memorandum of Understanding" may also apply.



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