

# Pricing Schedule

April 2025



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# Introduction

In this pricing schedule, you will find Alpine Energy Limited's delivery prices for electricity distribution services effective 1 April 2025 and the prices for the previous year, effective 1 June 2024 for comparison.

## What are delivery prices?

The term 'delivery prices' (also referred to as lines charges) describes the total price we charge to transport electricity to consumers' homes and businesses.

Delivery prices include:

- Our distribution prices
- Pass-through and recoverable costs, including Transpower's transmission charges
- Any wash-up balances from previous years

Our delivery prices are shown in Appendix A.

## What are unbundled delivery prices?

Unbundled delivery prices show the component of prices that make up the total delivery prices. In Appendix B you will find the delivery prices broken into:

- Distribution prices – Alpine Energy's cost to provide electricity distribution services; and
- Recovery of pass-through and recoverable costs which include costs such as Transpower transmission charges, council rates and regulator levies

## What are the loss factors?

Losses represent the percentage of electricity entering the network that is lost during the delivery to installation control points (ICPs). The quantity of electricity metered at ICPs is net of losses.

Our loss factors are presented as a ratio of electricity entering our distribution network, to electricity delivered to ICPs, and are categorised by network segment (known as loss category codes).

Loss factors for each loss category code are included in Appendix C.

The total average loss percentage reported for the year ended 31 March 2024 was 3.2%.

## Price change 1 June 2024

Alpine Energy discovered historical errors in our Information Disclosure statements. The administrative error resulted in the setting of revenue targets higher than they should have been. These revenue targets are an input to the delivery prices published each year. With these revenues set incorrectly, the delivery price component of electricity bills was also set incorrectly, and non-deliberately.

To correct 2024 delivery prices, we reduced our forecast 2024/25 revenue from delivery prices by about 6% (\$3.95 million). Delivery prices for all consumer groups were reset to align with this new forecast and applied from 1 June 2024 until 31 March 2025. These prices are detailed in Appendix A below as a comparison to our 1 April 2025 prices.

# Complaints process

If you have a complaint about our service, please contact us on 0800 661 177. We will respond to your complaint by:

- Acknowledging the complaint within 2 working days
- Confirming with you that you are making a formal complaint and what outcome you expect
- Aim to resolve your complaint within 20 working days

If we can't resolve your complaint, you can contact Utilities Disputes Ltd, formerly known as the Electricity and Gas Complaints Commissioner, at <http://www.udl.co.nz> or 0800 22 33 40. This is a free and independent complaint resolution service.

# Appendix A: Delivery prices

Delivery prices effective from 1 April 2025

PRICING SCHEDULE EFFECTIVE FROM 1 APRIL 2025			DELIVERY PRICES				NUMBER OF CONSUMERS as at 31/03/2026
			FIXED per day	VARIABLE DAY per kWh	VARIABLE NIGHT per kWh	CAPACITY per kW/day	
RESIDENTIAL	LOWHCA	Low User (controlled) high-cost area	\$0.7500	\$0.1265	\$0.1243	\$0.0000	2,301
	LOWLCA	Low User (controlled) low-cost area	\$0.7500	\$0.1153	\$0.1131	\$0.0000	10,830
	LOWUHCA	Low User (uncontrolled) high-cost area	\$0.7500	\$0.1296	\$0.1274	\$0.0000	30
	LOWULCA	Low User (uncontrolled) low-cost area	\$0.7500	\$0.1184	\$0.1162	\$0.0000	68
RESIDENTIAL AND SMALL COMMERCIAL	015HCA	Single Phase (controlled) high-cost area	\$3.5132	\$0.0150	\$0.0128	\$0.0000	5,959
	015LCA	Single Phase (controlled) low-cost area	\$3.2319	\$0.0150	\$0.0128	\$0.0000	11,562
	015UHCA	Single Phase (uncontrolled) high-cost area	\$3.5870	\$0.0150	\$0.0128	\$0.0000	43
	015ULCA	Single Phase (uncontrolled) low-cost area	\$3.3107	\$0.0150	\$0.0128	\$0.0000	57
SMALL AND MEDIUM-SIZED COMMERCIAL	030HCA	Up to Three Phase (controlled) high-cost area lower use	\$7.8200	\$0.0150	\$0.0128	\$0.0000	10
	030LCA	Up to Three Phase (controlled) low-cost area lower use	\$7.0787	\$0.0150	\$0.0128	\$0.0000	15
	030UHCA	Up to Three Phase (uncontrolled) high-cost area lower use	\$7.9706	\$0.0150	\$0.0128	\$0.0000	0
	030ULCA	Up to Three Phase (uncontrolled) low-cost area lower use	\$7.2418	\$0.0150	\$0.0128	\$0.0000	0
SMALL INDUSTRIAL AND AGRICULTURAL	045HCA	Three Phase (controlled) high-cost area	\$12.1266	\$0.0150	\$0.0128	\$0.0000	520
	045LCA	Three Phase (controlled) low-cost area	\$10.9254	\$0.0150	\$0.0128	\$0.0000	725
	045UHCA	Three Phase (uncontrolled) high-cost area	\$12.3540	\$0.0150	\$0.0128	\$0.0000	13
	045ULCA	Three Phase (uncontrolled) low-cost area	\$11.1728	\$0.0150	\$0.0128	\$0.0000	18
MEDIUM-SIZED INDUSTRIAL	ASSHCA	Assessed demand high-cost area	\$6.1764	\$0.0150	\$0.0128	\$0.2824	1,327
	ASSLCA	Assessed demand low-cost area	\$5.6805	\$0.0150	\$0.0128	\$0.2513	416
LARGE INDUSTRIAL	TOU400HCA	Time-of-Use metering at 400 V high-cost area	\$5.7612	\$0.0130	\$0.0108	\$0.6191	38
	TOU400LCA	Time-of-Use metering at 400 V low-cost area	\$5.3274	\$0.0130	\$0.0108	\$0.5535	98
VERY LARGE INDUSTRIAL	TOU11HCA	Time-of-Use metering at 11 kV high-cost area	\$4.6823	\$0.0130	\$0.0108	\$0.5685	5
	TOU11LCA	Time-of-Use metering at 11 kV low-cost area	\$4.2701	\$0.0130	\$0.0108	\$0.5026	5

Delivery prices effective from 1 June 2024

PRICING SCHEDULE EFFECTIVE FROM 1 JUNE 2024			DELIVERY PRICES				NUMBER OF CONSUMERS as at 31/03/2025
			FIXED per day	VARIABLE DAY per kWh	VARIABLE NIGHT per kWh	CAPACITY per kW/day	
RESIDENTIAL	LOWHCA	Low User (controlled) high-cost area	\$0.6000	\$0.1004	\$0.0882	\$0.0000	2,372
	LOWLCA	Low User (controlled) low-cost area	\$0.6000	\$0.0915	\$0.0793	\$0.0000	10,992
	LOWUHCA	Low User (uncontrolled) high-cost area	\$0.6000	\$0.1028	\$0.0906	\$0.0000	18
	LOWULCA	Low User (uncontrolled) low-cost area	\$0.6000	\$0.0939	\$0.0817	\$0.0000	43
RESIDENTIAL AND SMALL COMMERCIAL	015HCA	Single Phase (controlled) high-cost area	\$2.6694	\$0.0164	\$0.0042	\$0.0000	5,849
	015LCA	Single Phase (controlled) low-cost area	\$2.4686	\$0.0164	\$0.0042	\$0.0000	11,236
	015UHCA	Single Phase (uncontrolled) high-cost area	\$2.7359	\$0.0164	\$0.0042	\$0.0000	37
	015ULCA	Single Phase (uncontrolled) low-cost area	\$2.5353	\$0.0164	\$0.0042	\$0.0000	37
SMALL INDUSTRIAL AND AGRICULTURAL	360HCA	Three Phase (controlled) high-cost area	\$9.2695	\$0.0164	\$0.0042	\$0.0000	536
	360LCA	Three Phase (controlled) low-cost area	\$8.3896	\$0.0164	\$0.0042	\$0.0000	750
	360UHCA	Three Phase (uncontrolled) high-cost area	\$9.4752	\$0.0164	\$0.0042	\$0.0000	14
	360ULCA	Three Phase (uncontrolled) low-cost area	\$8.5953	\$0.0164	\$0.0042	\$0.0000	17
MEDIUM-SIZED INDUSTRIAL	ASSHCA	Assessed demand high-cost area	\$5.6876	\$0.0164	\$0.0042	\$0.2073	1,335
	ASSLCA	Assessed demand low-cost area	\$5.3017	\$0.0164	\$0.0042	\$0.1840	424
LARGE INDUSTRIAL	TOU400HCA	Time-of-Use metering at 400 V high-cost area	\$5.8404	\$0.0089	\$0.0012	\$0.5125	36
	TOU400LCA	Time-of-Use metering at 400 V low-cost area	\$5.5699	\$0.0089	\$0.0012	\$0.4623	98
VERY LARGE INDUSTRIAL	TOU11HCA	Time-of-Use metering at 11 kV high-cost area	\$5.6141	\$0.0087	\$0.0010	\$0.4784	5
	TOU11LCA	Time-of-Use metering at 11 kV low-cost area	\$5.3571	\$0.0087	\$0.0010	\$0.4285	4

## NOTES:

**Delivery prices** include distribution and transmission prices and exclude metering charges.

**Fixed prices** accrue daily at the rate of 1/365th of the annual amount for 2025/26. The fixed transmission price for sites in the 015UHCA, 015ULCA, 030UHCA, 030ULCA, 045UHCA and 045ULCA load groups is a special price for the provision of electric water heating that cannot be controlled by Alpine Energy via a ripple relay.

**Variable prices** are made up of day unit prices (charged per kWh between 7am and 11pm) and night unit prices (between 11pm to 7am). Prices are based on ICP volumes provided by retailers, which are reconciled against GXP volumes, with network losses accounted for using published loss factors. The additional distribution price of \$0.1115/kWh for day and night usage in the LOWHCA, \$0.1003/kWh for day and night usage in the LOWLCA load groups, \$0.1146/kWh for day and night usage in the LOWUHCA, and \$0.1034/kWh for day and night usage in the LOWULCA load groups is priced based on usage advised by electricity retailers. The additional variable transmission price of \$0.0022/kWh for day and night usage for sites in the LOWUHCA and LOWULCA load groups is a special price for the provision of electric water heating that cannot be controlled by us via a ripple relay and is priced based on usage advised by electricity retailers.

**Capacity prices** only apply to sites with a capacity (kW) charge. The demand level at these sites is assessed and set by us and is available on request. The price accrues daily at the rate of 1/365th of the annual amount for 2025/26.

**All prices** are GST exclusive. GST is payable in addition to the prices. Additional terms and conditions with retailers are detailed in our "Default Distributor Agreement" which is available on our website.

# Appendix B: Unbundled delivery prices

Unbundled delivery prices effective from 1 April 2025

Unbundled delivery prices effective from 1 April 2025		Distribution prices				Pass-through and recoverable costs (incl. transmission prices)				Number of consumers as at 31/03/2026
		Fixed per day	Variable day per kWh	Variable night per kWh	Capacity per kW/day	Fixed per day	Variable day per kWh	Variable night per kWh	Capacity per kW/day	
<b>LOWHCA</b>	Low User (controlled) high-cost area	\$0.7500	\$0.1059	\$0.1037	\$0.0000	\$0.0000	\$0.0206	\$0.0206	\$0.0000	2,301
<b>LOWLCA</b>	Low User (controlled) low-cost area	\$0.7500	\$0.0947	\$0.0925	\$0.0000	\$0.0000	\$0.0206	\$0.0206	\$0.0000	10,830
<b>LOWUHCA</b>	Low User (uncontrolled) high-cost area	\$0.7500	\$0.1068	\$0.1046	\$0.0000	\$0.0000	\$0.0228	\$0.0228	\$0.0000	30
<b>LOWULCA</b>	Low User (uncontrolled) low-cost area	\$0.7500	\$0.0956	\$0.0934	\$0.0000	\$0.0000	\$0.0228	\$0.0228	\$0.0000	68
<b>015HCA</b>	Single Phase (controlled) high-cost area	\$3.1178	\$0.0150	\$0.0128	\$0.0000	\$0.3954	\$0.0000	\$0.0000	\$0.0000	5,959
<b>015LCA</b>	Single Phase (controlled) low-cost area	\$2.8365	\$0.0150	\$0.0128	\$0.0000	\$0.3954	\$0.0000	\$0.0000	\$0.0000	11,562
<b>015UHCA</b>	Single Phase (uncontrolled) high-cost area	\$3.1278	\$0.0150	\$0.0128	\$0.0000	\$0.4592	\$0.0000	\$0.0000	\$0.0000	43
<b>015ULCA</b>	Single Phase (uncontrolled) low-cost area	\$2.8515	\$0.0150	\$0.0128	\$0.0000	\$0.4592	\$0.0000	\$0.0000	\$0.0000	57
<b>030HCA</b>	Up to Three Phase (controlled) high-cost area lower use	\$7.1812	\$0.0150	\$0.0128	\$0.0000	\$0.6388	\$0.0000	\$0.0000	\$0.0000	10
<b>030LCA</b>	Up to Three Phase (controlled) low-cost area lower use	\$6.4399	\$0.0150	\$0.0128	\$0.0000	\$0.6388	\$0.0000	\$0.0000	\$0.0000	15
<b>030UHCA</b>	Up to Three Phase (uncontrolled) high-cost area lower use	\$7.2012	\$0.0150	\$0.0128	\$0.0000	\$0.7694	\$0.0000	\$0.0000	\$0.0000	0
<b>030ULCA</b>	Up to Three Phase (uncontrolled) low-cost area lower use	\$6.4724	\$0.0150	\$0.0128	\$0.0000	\$0.7694	\$0.0000	\$0.0000	\$0.0000	0
<b>045HCA</b>	Three Phase (controlled) high-cost area	\$11.2445	\$0.0150	\$0.0128	\$0.0000	\$0.8821	\$0.0000	\$0.0000	\$0.0000	520
<b>045LCA</b>	Three Phase (controlled) low-cost area	\$10.0433	\$0.0150	\$0.0128	\$0.0000	\$0.8821	\$0.0000	\$0.0000	\$0.0000	725
<b>045UHCA</b>	Three Phase (uncontrolled) high-cost area	\$11.2745	\$0.0150	\$0.0128	\$0.0000	\$1.0795	\$0.0000	\$0.0000	\$0.0000	13
<b>045ULCA</b>	Three Phase (uncontrolled) low-cost area	\$10.0933	\$0.0150	\$0.0128	\$0.0000	\$1.0795	\$0.0000	\$0.0000	\$0.0000	18
<b>ASSHCA</b>	Assessed demand high-cost area	\$5.1038	\$0.0150	\$0.0128	\$0.2725	\$1.0726	\$0.0000	\$0.0000	\$0.0099	1,327
<b>ASSLCA</b>	Assessed demand low-cost area	\$4.6079	\$0.0150	\$0.0128	\$0.2414	\$1.0726	\$0.0000	\$0.0000	\$0.0099	416
<b>TOU400HCA</b>	Time-of-Use metering at 400 V high-cost area	\$4.4515	\$0.0130	\$0.0108	\$0.6013	\$1.3097	\$0.0000	\$0.0000	\$0.0178	38
<b>TOU400LCA</b>	Time-of-Use metering at 400 V low-cost area	\$4.0177	\$0.0130	\$0.0108	\$0.5357	\$1.3097	\$0.0000	\$0.0000	\$0.0178	98
<b>TOU11HCA</b>	Time-of-Use metering at 11 kV high-cost area	\$4.2155	\$0.0130	\$0.0108	\$0.5507	\$0.4668	\$0.0000	\$0.0000	\$0.0178	5
<b>TOU11LCA</b>	Time-of-Use metering at 11 kV low-cost area	\$3.8033	\$0.0130	\$0.0108	\$0.4848	\$0.4668	\$0.0000	\$0.0000	\$0.0178	5



Unbundled delivery prices effective from 1 June 2024

Unbundled delivery prices effective from 1 June 2024		Distribution prices				Pass-through and recoverable costs					Transmission prices			Number of consumers as at 31/03/2025
		Fixed per day	Variable day per kWh	Variable night per kWh	Capacity per kW/day	Fixed per day	Variable day per kWh	Variable night per kWh	Capacity per kW/day	Fixed per day	Variable day per kWh	Variable night per kWh	Capacity per kW/day	
LOWHCA	Low User (controlled) high-cost area	\$0.5911	\$0.0513	\$0.0428	\$0.0000	\$0.0089	\$0.0250	\$0.0213	\$0.0000	\$0.0000	\$0.0241	\$0.0241	\$0.0000	2,372
LOWLCA	Low User (controlled) low-cost area	\$0.5911	\$0.0424	\$0.0339	\$0.0000	\$0.0089	\$0.0250	\$0.0213	\$0.0000	\$0.0000	\$0.0241	\$0.0241	\$0.0000	10,992
LOWUHCA	Low User (uncontrolled) high-cost area	\$0.5911	\$0.0513	\$0.0428	\$0.0000	\$0.0089	\$0.0250	\$0.0213	\$0.0000	\$0.0000	\$0.0265	\$0.0265	\$0.0000	18
LOWULCA	Low User (uncontrolled) low-cost area	\$0.5911	\$0.0424	\$0.0339	\$0.0000	\$0.0089	\$0.0250	\$0.0213	\$0.0000	\$0.0000	\$0.0265	\$0.0265	\$0.0000	43
015HCA	Single Phase (controlled) high-cost area	\$1.5383	\$0.0099	\$0.0014	\$0.0000	\$0.4666	\$0.0065	\$0.0028	\$0.0000	\$0.6645	\$0.0000	\$0.0000	\$0.0000	5,849
015LCA	Single Phase (controlled) low-cost area	\$1.3375	\$0.0099	\$0.0014	\$0.0000	\$0.4666	\$0.0065	\$0.0028	\$0.0000	\$0.6645	\$0.0000	\$0.0000	\$0.0000	11,236
015UHCA	Single Phase (uncontrolled) high-cost area	\$1.5383	\$0.0099	\$0.0014	\$0.0000	\$0.4666	\$0.0065	\$0.0028	\$0.0000	\$0.7310	\$0.0000	\$0.0000	\$0.0000	37
015ULCA	Single Phase (uncontrolled) low-cost area	\$1.3377	\$0.0099	\$0.0014	\$0.0000	\$0.4666	\$0.0065	\$0.0028	\$0.0000	\$0.7310	\$0.0000	\$0.0000	\$0.0000	37
360HCA	Three Phase (controlled) high-cost area	\$6.7458	\$0.0099	\$0.0014	\$0.0000	\$0.4666	\$0.0065	\$0.0028	\$0.0000	\$2.0571	\$0.0000	\$0.0000	\$0.0000	536
360LCA	Three Phase (controlled) low-cost area	\$5.8659	\$0.0099	\$0.0014	\$0.0000	\$0.4666	\$0.0065	\$0.0028	\$0.0000	\$2.0571	\$0.0000	\$0.0000	\$0.0000	750
360UHCA	Three Phase (uncontrolled) high-cost area	\$6.7458	\$0.0099	\$0.0014	\$0.0000	\$0.4666	\$0.0065	\$0.0028	\$0.0000	\$2.2628	\$0.0000	\$0.0000	\$0.0000	14
360ULCA	Three Phase (uncontrolled) low-cost area	\$5.8659	\$0.0099	\$0.0014	\$0.0000	\$0.4666	\$0.0065	\$0.0028	\$0.0000	\$2.2628	\$0.0000	\$0.0000	\$0.0000	17
ASSHCA	Assessed demand high-cost area	\$2.9582	\$0.0099	\$0.0014	\$0.1789	\$0.4666	\$0.0065	\$0.0028	\$0.0000	\$2.2628	\$0.0000	\$0.0000	\$0.0284	1,335
ASSLCA	Assessed demand low-cost area	\$2.5723	\$0.0099	\$0.0014	\$0.1556	\$0.4666	\$0.0065	\$0.0028	\$0.0000	\$2.2628	\$0.0000	\$0.0000	\$0.0284	424
TOU400HCA	Time-of-Use metering at 400 V high-cost area	\$2.0739	\$0.0083	\$0.0005	\$0.3780	\$0.4666	\$0.0006	\$0.0007	\$0.0000	\$3.2999	\$0.0000	\$0.0000	\$0.1345	36
TOU400LCA	Time-of-Use metering at 400 V low-cost area	\$1.8034	\$0.0083	\$0.0005	\$0.3278	\$0.4666	\$0.0006	\$0.0007	\$0.0000	\$3.2999	\$0.0000	\$0.0000	\$0.1345	98
TOU11HCA	Time-of-Use metering at 11 kV high-cost area	\$1.9702	\$0.0084	\$0.0006	\$0.3895	\$0.4666	\$0.0003	\$0.0004	\$0.0000	\$3.1773	\$0.0000	\$0.0000	\$0.0889	5
TOU11LCA	Time-of-Use metering at 11 kV low-cost area	\$1.7132	\$0.0084	\$0.0006	\$0.3396	\$0.4666	\$0.0003	\$0.0004	\$0.0000	\$3.1773	\$0.0000	\$0.0000	\$0.0889	4

## Appendix C: Loss factors effective from 1 April 2025

Loss category code	Description	Loss factor effective 1 April 2025
ALV	Total Alpine network general (non-SS) load at 0.4 kV customer service lines segment	1.049
A11	Total Alpine network general (non-SS) load at 11 kV HV network segment	1.019
A33	Total Alpine network general (non-SS) load at 33 kV HV network segment	1.020
AOP	Opuha site specific generator injecting at sub transmission segment	0.969
A11SS1	Fonterra Studholme site specific load supplied via 11 kV HV network segment (W297)	1.004
A11SS2	Fonterra Studholme site specific load supplied via 11 kV HV network segment (W367)	1.012
AMP1	Mountain Power embedded network site specific load at 11 kV HV network segment (MP1)	1.005
AMP4	Mountain Power embedded network site specific load at 11 kV HV network segment (MP4)	1.010

